

Automation

Service Name: Web Services - Level 3 Site Hosting

1. Service Description: Web hosting consists of a group of tasks that apply to all web sites and are performed in support of Fort Detrick DOIM web farm maintenance, web server security, and assurance of compliance with applicable federal and DoD regulations and guidance. Fort Detrick DOIM has implemented 3 (three) levels of hosting. Fort Detrick DOIM provides core services that are then applied to one of three hosting levels. The core hosting deliverables and services offered to receiver - include non-operating system (OS) server application support, OS server application support, OS security, access control, fire wall access and controls, virus protection, data backups, DNS registration, DoD/OPSEC web server compliance, redundancy support, 24x7 operational support, growth capacity, Web domain architecture, internal PD coordination/monitoring, and WebTrends quarterly reporting.

2. DOIM Responsibilities:

- a. Provide 100 MB+ disk space.
- b. Provide live server.
- c. Provide review server.
- d. Provide staging server.
- e. Provide domain controller.
- f. Provide all core services.
- g. Provide access to the following Web applications:
 - Cold Fusion MX
 - Cold Fusion Verity Search Engine
 - ASP
 - Multimedia and other related support
 - h. Provide full access to Database Support:
 - Microsoft SQL
 - Oracle

3. Pricing/Billing Information: The hosting rate is computed on a per site, per month basis. Billing is done quarterly.

4. Customer Responsibilities:

- a. Provide functional requirements.
- b. Provide content manager designation.
- c. Provide related documentation.
- d. Provide compliance authorization.

5. Questions/Contact Information: If you have any questions or would like to obtain this service, please contact your Customer Account Manager (CAM) or check the DOIM web site at: <http://doim.detrack.army.mil>. If you do not know your CAM or your organization does not have a CAM assigned please contact the DOIM Help Desk at 301-619-2049 or via email at: usagdoimhelpdesk@amedd.army.mil.